



## Reservation & Payment

**Limited Availability:** Our custom desks are produced in a limited quantity of 100 units for this Founders Edition. Reservations are accepted on a first-come, first-served basis. During this initial reservation period, customers will receive \$1,000 off any model. Each Founders Edition desk will be personally numbered and signed by the inventor, Vico.

**Deposit & Payment Method:** All reservations must be secured through PayPal. A \$100 reservation deposit is required. This deposit will be applied toward the purchase price of your desk.

**Deposit Refundability:** Your reservation deposit is fully refundable at any time prior to delivery. If at any point you decide not to proceed with the purchase before your desk is shipped, you may request a full refund of your deposit.

**Full or Partial Payment Authorization:** By clicking the “Reserve Now” button, you authorize a charge for the full reservation amount as listed on the product page. This amount will be credited toward your final purchase price.

**Taxes & Pricing Accuracy:** All prices are listed in U.S. Dollars and are exclusive of applicable sales tax. Any and all applicable state, local, or federal taxes will be calculated and added at checkout or before final delivery. We make every effort to ensure pricing accuracy. In the rare event of a pricing error, we will contact you directly.

## CES Guest Invitation

By reserving a Founders Edition ErgoFlex Desk, you will receive an invitation to attend our special launch event at CES—a trade-only show typically not open to the general public. This invitation includes a complimentary guest pass valued at \$150 off the regular ticket price, allowing you to experience the ErgoFlex Desk in person and meet the team behind its creation. The details and instructions for obtaining your CES guest pass will be provided after your reservation is confirmed.

## Confirmation & Inventory Hold

**Reservation Confirmation:** Upon successful payment, you will receive an email confirming your reservation.

**Inventory Hold:** Your payment secures one unit of our limited inventory. Once this inventory is depleted, no further reservations will be accepted.



## Production & Delivery Timeline

**Pre-Order Status:** These desks may be in a pre-production phase. Estimated production and shipping timelines will be detailed on the product page and in your confirmation email. Deliveries will begin in August and all reservations will be fulfilled by December 2025.

**Delays & Changes:** While we strive to meet projected delivery dates, unforeseen delays may occur. If significant delays arise, we will update you via email.

### Product Specifications & Variations

**Design & Materials:** All product descriptions, images, and dimensions are based on current prototypes and designs. Minor variations in color, finish, or materials may occur in the final production run.

**Improvements & Updates:** We reserve the right to make product improvements or modifications prior to shipment to ensure the best possible quality.

**Assembly Required:** The ErgoFlex Desk requires customer assembly. We will provide comprehensive written instructions and an instructional video to assist in proper setup. Failure to follow these instructions may affect warranty coverage.

## Refunds & Cancellations

**Fully Refundable Reservation:** You may cancel your reservation at any time before shipment and receive a full refund of your deposit. To cancel, please contact us at [Vico@ErgoFlexDesk.com](mailto:Vico@ErgoFlexDesk.com) with your reservation details and order number.

**Defective or Damaged Items:** If your desk arrives defective or damaged, notify us within 7 days of receipt. We will arrange for repair, replacement, or refund as appropriate.

## Shipping & Duties

**Shipping Costs & Taxes:** Estimated shipping costs will be noted at checkout or communicated to you prior to final delivery. Any applicable taxes will be included in your final invoice. Additional charges may apply for certain locations or expedited shipping requests.

**White Glove Service:** We offer a white glove setup service, which can be arranged for an additional fee before delivery if desired.

**U.S. Orders Only:** At this time, we only ship within the United States. Specific shipping details will be finalized once the product enters production.



## Privacy & Data Protection

**Personal Information:** By placing a reservation, you agree to provide certain personal information (such as name, address, and email) required for payment and fulfillment.

**Data Use & Protection:** We will not sell or disclose your personal information to third parties except as necessary to process your order, process your payment, or comply with legal obligations.

## Liability & Warranties

**Limited Warranty:** Each desk includes a standard 5-year warranty covering manufacturing defects. This warranty does not cover damage due to misuse, unauthorized modifications, or improper assembly not following our provided instructions.

**Limitation of Liability:** To the fullest extent permitted by law, we shall not be liable for any indirect, incidental, or consequential damages arising from your reservation or use of our products.

## Changes to Terms & Conditions

**Modifications:** We reserve the right to modify these Terms & Conditions at any time. Any changes will be effective immediately upon posting to this page. Customers with existing reservations will be notified of significant updates via email.

## Contact Information

**Support:** For any questions, concerns, or assistance regarding your reservation, please contact us at:

**Email:** [Vico@ErgoFlexDesk.com](mailto:Vico@ErgoFlexDesk.com)

## Governing Law & Jurisdiction

These Terms & Conditions, and any disputes arising from or relating to them or the purchase of products, shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of laws principles. You agree that any legal action or proceeding arising out of or related to these Terms & Conditions shall be brought exclusively in the state or federal courts located in California, and you hereby consent to the jurisdiction of such courts.



## Force Majeure

We shall not be liable for any delay or failure to perform under these Terms & Conditions where such delay or failure results from events beyond our reasonable control, including acts of God, natural disasters, fire, flood, war, terrorism, labor disputes, supply chain disruptions, and governmental actions.

## Intellectual Property

All content, images, designs, logos, and trademarks associated with ErgoFlex Desk and its products are the property of our company and may not be used, reproduced, or distributed without our express written permission.